

Gareth Owens LL.B Barrister/Bargyfreithiwr
Head of Legal and Democratic Services
Pennaeth Gwasanaethau Cyfreithiol a Democraataidd



To: Cllr Richard Jones (Chairman)

CS/NG

Councillors: Haydn Bateman, Marion Bateman,
Clive Carver, Peter Curtis, Ian Dunbar,
Ron Hampson, Patrick Heesom, Trefor Howorth,
Richard Lloyd, Mike Lowe, Paul Shotton,
Ian Smith, Nigel Steele-Mortimer and
Arnold Woolley

12 April 2013

Tracy Waters 01352 702331
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Dear Sir / Madam

A meeting of the **CORPORATE RESOURCES OVERVIEW & SCRUTINY COMMITTEE** will be held in the **DELYN COMMITTEE ROOM, COUNTY HALL, MOLD CH7 6NA** on **THURSDAY, 18TH APRIL, 2013** at **10.00 AM** to consider the following items.

Yours faithfully

Democracy & Governance Manager

A G E N D A

- 1 **APOLOGIES**
- 2 **DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)**
- 3 **MINUTES** (Pages 1 - 12)

To confirm as a correct record the minutes of the meeting held on 14 March 2013.

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The Council welcomes correspondence in Welsh or English
Mae'r Cyngor yn croesawau gohebiaeth yn y Cymraeg neu'r Saesneg

- 4 **CUSTOMER SERVICES AS A FLINTSHIRE FUTURES WORKSTREAM**
(Pages 13 - 16)
Report of Head of ICT and Customer Services enclosed.
- 5 **FAIR DEBT POLICY** (Pages 17 - 28)
Report of Head of Finance enclosed.
- 6 **REVENUE BUDGET MONITORING 2012/13 MONTH 10** (Pages 29 - 70)
Report of Head of Finance enclosed.
- 7 **WORKFORCE INFORMATION QUARTER 3 - OCTOBER - DECEMBER 2012** (Pages 71 - 78)
Report of Head of Human Resources and Organisational Development enclosed.
- 8 **INFORMATION COMMISSIONER'S OFFICE DATA PROTECTION AUDIT**
(Pages 79 - 82)
Report of Democracy and Governance Manager enclosed.
- 9 **FORWARD WORK PROGRAMME** (Pages 83 - 88)
Report of Housing and Learning Overview and Scrutiny Facilitator enclosed.